

## Multi Agency Non Engaging Pathway

For families with children and young people who are failing to engage with services leading to professional concern about unknown or emerging risk.

Follow own agency policy and procedures for engaging with families.

- Full record review to complete a chronology and analysis of events/concerns
- Contact other professionals currently or previously involved
- Establish if family still registered/known to be living at address, INCLUDING any other children or adults who may also reside there

**FIRST LETTER TO PARENTS (Own agency letter)**

Liaise with all universal and partner agencies that are known to be or have been involved with the family.

- Continuation of analytical chronology
- If risk able to be assessed by information gathered continue to follow own agency procedures.
- If no information held by any other agency follow own agency policy
- If risk is unable to be assessed or further safeguarding risks are identified continue to next box
- Discuss with manager/safeguarding lead

**SECOND LETTER TO PARENTS (non engaging pathway letter).**

Convene a multi agency discussion/information sharing meeting to invite all agencies known to be involved or have been involved including agencies to which referrals have been made even if the family failed to engage e.g. mental health services, substance misuse and Domestic Violence Services. For agencies unable to attend ensure written/verbal information is shared.

Discuss with manager appropriateness of parental attendance and invite if safe to do so

**NB It is unlikely at this time that any single agency will have enough information to meet the threshold for Children Social Care intervention. This meeting is an opportunity to share information to enable a joint response. It is expected that representatives from all key agencies will attend.**

Each agency will complete a chronology of their involvement with the family to bring to the meeting focusing on the implications for the children/young people of non-engagement.

**RELEVANT AGENCY WORKER TO ATTEND THE MEETING (with manager where appropriate), to bring accurate up to date and relevant information.**

The meeting will consider information from each agency, designate a lead professional (may differ from referrer) and will form an action plan in response to the multi agency assessment of risk agreed upon at the meeting. This may include:

- Immediate action being needed in the form of a welfare check which will require police assistance to achieve
- Establishing a multi agency action plan to assess ongoing and emerging risk which will include a time scale for completion and review

If parents attend the meeting a contingency must be in place within the action plan, should disengagement continue/recur

**FEEDBACK LETTER TO PARENTS AND ATTENDEES**

No Risk identified  
Inform Other Agencies  
Single Agency Policies to be followed

If at any stage significant harm is identified instigate Child Protection Procedures  
Consider ringing 999 and refer to Children's Social Care